

Warranty information

This information sheet should be read subject to our Terms and Conditions of Trade. If any conflict arises between this information sheet and our Terms and Conditions of Trade, our Terms and Conditions of Trade will prevail.

1. We warrant to you that if any defect in our workmanship becomes apparent and is reported to us within 12 months of the date of delivery of Goods to you, we will either (at our election) replace the Goods or remedy the workmanship.
2. Where you have the benefit of a guarantee from the original manufacturer of the product we have used to produce your benchtop, we will not be liable to remedy any defects which are covered by that guarantee. We will however ensure that we meet our obligations under the Consumer Guarantees Act where it applies.
3. This warranty does not apply to any third party goods which are purchased for or used in the goods, for example sinks and tapware. You will need to ensure that you have the benefit of manufacturer's warranties in respect of these items.
4. This warranty will not cover any defect or damage caused by any or all of the following:
 - 4.1. Your failure to maintain the product;
 - 4.2. Your failure to follow any instructions provided by us including guidelines for looking after the product;
 - 4.3. Using the goods for any purpose other than for which they are designed;
 - 4.4. The continued use of the goods after a defect has become apparent, or after the defect would have been apparent to a reasonable person;
 - 4.5. Fair wear and tear or any accidental damage, or act of God.
5. We will not be liable for compensation in respect of any delay in repairing or replacing the product, or in assessing the claim.
6. This warranty will cease where you have arranged for our workmanship to be repaired, altered or overhauled without our consent.
7. If we are found liable to you in any circumstances, our liability shall be limited to the lesser of:
 - 7.1. The price paid for the product; or
 - 7.2. The cost of replacement or repair of the product.
8. We will not be liable for any indirect or consequential loss suffered arising out of any warranty claim.
9. In the event of any breach of these terms and conditions, your sole remedy will be damages which will not exceed the price paid for the product.
10. Where you are not a consumer for the purposes of the Consumer Guarantees Act, you agree that the Consumer Guarantees Act will not apply.
11. Where you are a consumer for the purposes of the Consumer Guarantees Act, we will meet our obligations under the Consumer Guarantees Act.